

Fun Science Birthday Party Terms and Conditions

1. Bookings

Bookings made online or by telephone will be confirmed by email. A booking is confirmed when we receive a £50 booking fee and the online booking form. Confirmation may take up to 5 days. Your party is not booked in until this payment is made and we reserve the right to give the space away to another parent until this time. We will inform you if this has happened.

2. Payments

You may choose to pay the full balance upon booking. If you choose to pay later, the full balance will need to be paid no less than 7 days before the date of your party. Extras such as additional children and party bags may be paid on the day and you will only need to pay for the amount you need on the day.

3. Changing your booking

We may allow you to change details of your booking (e.g. party package, numbers of children, party bags, timing etc.) subject to availability, staffing and equipment availability. All changes must be made at least 7 days before your booking and we reserve the right to refuse changes before this time. This policy does not apply to date changes. Please see below for information about rearranging your party.

4. Cancellations/rearrangement

We understand that from time to time you may need to cancel your birthday party. It is likely that we will have turned down alternative work in order to be able to accommodate your party, so it will not be possible to offer a full refund or credit note if the cancellation is made at short notice.

- If you cancel your party booking more than 28 days in advance of the party, we will not be able to refund your £50 booking fee but will be happy to transfer it to a different date at no extra charge.
- If you cancel your party booking less than 28 days in advance of the party but more than 7 days before the party date, we will not be able to refund your £50 booking fee and an additional £50 booking fee will be required to secure a new date.
- If you cancel your party without giving us at least 7 full days notice we will not be able to offer you a refund and you will be liable for the full party amount, however we will be able to offer a discount of 25% on a future party booking.

We know how important children's birthday parties are and we have cover staff available in case of staff illness. In the unlikely event that we have to cancel a birthday party (e.g. because of extreme weather, government lockdown, all staff falling ill at once etc.) we will inform you as soon as we find out that the party will have to be cancelled/changed. In the case of any cancellation by us or due to factors beyond either party's control, we will offer you a full refund or a rearrangement at no extra cost.

5. Bouncy castles/alternative entertainment

We know that some parents choose to book additional entertainment to complement their Fun Science party. We absolutely love to see the children having a great time but do request that any bouncy castles/music players/fog machines etc. are turned off during the science part of the birthday party. These devices can make it hard for the children to hear the science entertainment. We are very happy for these devices to be switched on as our scientist sets up and to be turned back on straight after the science has finished.

6. Information

It is the responsibility of the person making the booking to ensure that all details provided are accurate, in particular information such as the time, date, party package and location. We cannot be held responsible for any issues arising as a result of misinformation being given. It is also useful to have information about the children attending where appropriate such as allergies, medical and other relevant special educational needs. We will make sure all children are included and adapt our session if required. Please ensure you provide us with parking information and directions if your venue is difficult to find.

7. SEND needs

We have run parties for children with a range of SEND needs and will work hard to make sure we adapt the party to suit the needs of the children attending. If you would like to discuss a child's needs and how we can best accommodate them, please do contact us before booking. None of our parties include any loud bangs because we know that these can be upsetting for lots of children.

8. Illness and First Aid

Unless arranged in advance, we would not expect our instructors to provide routine first aid at a birthday party. Our instructors do not carry first aid kits at birthday parties and we would expect minor first aid to be carried out by the child's parent or the organising parent. For health and safety reasons, there must be another adult in the room at all times whilst the party is taking place.

9. Personal Property

We do not recommend that participants bring personal toys or valuables that could be lost or damaged to any birthday party, and take no responsibility for any personal property.

10. Filming and photography

We are happy for our instructors to be included in any photography or filming and for these photos to be used for your own purposes.

11. Safeguarding

Fun Science has legal obligations in relation to safeguarding and any suggestion of child abuse or neglect will be investigated and reported if we feel this is necessary.

12. Data Protection

To process your booking, we need to collect personal details about you and your organisation. We will treat it as confidential and keep it secure, complying with all relevant UK legislation. We will use your email address and telephone number to contact you with information that relates to any bookings that you make.

13. Group Suitability

Our activities are suitable for the ages and number of children that you have booked for. It's important that you let us know if the age of the children or the size of the group changes drastically from the information you have provided us with as we may need to change the content of the session. The first 20 children are included in the party price and extra children are just £2.50. Non participating children will not be included in this number (e.g. older or younger siblings who don't wish to join in).

14. Behaviour

Birthday parties are all about having fun and generally children are having so much fun, they are keen to listen and join in sensibly. However, we do reserve the right to ask a child to sit out of an experiment if their behaviour puts them at risk of causing harm to themselves, other children or adults. In this case, no refund will be offered. We reserve the right to alter the content of the party if we believe the children cannot do an experiment safely due to behaviour concerns.